

Advice and support for those who have reported concerns or an incident



Once you have reported a concern to your Club Welfare Officer it will then be reported directly to the British Triathlon Lead Safeguarding Officer immediately. You may find the following information regarding the process of your case and what you can expect useful as a form of support and guidance.

It is also advised if you do not already have a copy of the British Triathlon –Safeguarding and Child Protection Policy and Procedures, that you obtain one as soon as possible. It details exactly how your case will be handled.

- The case will be treated with a fair and transparent process at all times.
- If the accused is suspended from their role it is important to remember this is a neutral act, it protects all parties involved in the case.
- You will receive appropriate communication in the form of telephone calls, letters and emails regarding your case from your Designated Contact.

You may find the following information sources useful. They will always provide someone to listen and offer support:

NSPCC Helpline 0808 800 5000

24 hour free and confidential telephone Helpline that provides counselling, information and advice to anyone concerned about a child at risk of ill treatment or abuse.